

Is a Home Warranty Right For You?

Whether you are given the "incentive" of a home warranty on your new home or buying it for an existing home, it's important to remember that <u>not all home warranties are alike</u> or offer the kind of coverage you might believe is included. Here's what you need to know:

- ✓ A home warranty is not an insurance policy. It is a <u>service contract</u> to covers repairs for appliances or systems in your home.
- ✓ Review the costs of the service contract against the benefits. In addition to the cost of the warranty, the plan may charge a fee per visit, and have a deductible or cap. You generally cannot choose your repair company and must accept who is sent. If the policy promises replacement, determine if its depreciated value or present new value.
- ✓ Beware of exclusions. Warranties may require that systems be less than a certain age or maintained a certain way before repairs are covered. Certain items may not be covered at all, like commercial grade appliances. Be sure you know what is covered.
- ✓ Compare the annual cost against expected repairs. Think about the age of the systems or appliances covered and how much it will cost to repair or replace them. Decide if the service contract is a good deal by comparing those costs to the contract price of the warranty and fees you'll need to contribute.
- ✓ Check reviews. Determine if there is an history of good customer service or string of bad faith denials. Do they send skilled technicians or unlicensed companies that only incur a visit fee and disappear? But beware of paid for reviews.





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